# KEY INFORMANT INTERVIEW PROTOCOL

This key informant interviews will include the following entities and topic areas. Different modules/topics will be asked for different institutions/agencies. Given the unique context of each key informant across the national and regional levels, the interview protocol may vary for each key informant.

**MODULES/TOPICS**

* LRDP Awareness and Influence (for all informants)
* Restitution
* Formalization
* Rural Development
* Information Management
* PPP Private Sector
* Institutional Coordination and Strengthening (for all informants)
* LRDP Internal Evaluation (LRDP Only)

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| **Information for Identification/Interview Record** | |
| Name of Interviewer: |  |
| Date of Interview: |  |
| Location of Interview (City, Municipality) |  |
| Interview Start Time: |  |
| Interview End Time: |  |
| Name of Respondent: |  |
| Title of Respondent: |  |
| Respondent Affiliation/Relation to LRDP: |  |
| Respondent Gender: |  |
| Modules | *(List out modules that they will answer)* |

## SECTION 1: INTRODUCTION AND INFORMED CONSENT

*“The Cloudburst Group is conducting a performance evaluation of the Land and Rural Development Program (LRDP). We would be very grateful if we could ask you some questions to help us to better understand the general context of land, restitution, formalization, rural development and information management in Colombia, the LRDP and potentially your agency. Your participation in this interview is entirely voluntary. If you decide to participate, the interview will last approximately 45 minutes. Your contribution is very important to us and we would appreciate your time and input. Results of this interview may be used in LRDP performance evaluation reporting, however depending on your preference, we can either quote your comments directly, only include your name in the list of interviewees, or your responses can remain anonymous. If you wish for your responses to remain anonymous, no identifying information will be stored with your interview. At any time in the interview, you can decide to stop participating. Do you have any questions before we begin?”*

## SECTION 2: BACKGROUND ON RESPONDENT (FOR ALL INFORMANTS)

*I’d like to start by asking you a bit about yourself and your role.*

1. Can you please tell us your title/position? For how long have you been in this position?
2. Please describe your roles and responsibilities.

## SECTION 3: LRDP ENGAGEMENT and INFLUENCE (FOR ALL INFORMANTS)

*Next, I would like to ask some questions about your awareness of the LRDP.*

1. How long have you been engaged with the LRDP program?
2. How do you collaborate/engage with LRDP?
3. What type of support/technical assistance does LRDP provide to your institution/agency? Please provide examples.
4. Have you attended any interinstitutional dialogues or workshops organized by LRDP? If so, which ones? Did you find them helpful? If not, what would you change?

## SECTION 4: PROGRAM COMPONENTS

*Next I’d like to ask you about one or more LRDP program components depending on your exposure to each component. Which of the following LRDP components have you had exposure to? Which component have you had the MOST exposure to?* (Start with component they have the most exposure to)

* **Restitution**, aimed at supporting the GOC to return land to victims displaced from their homes by the conflict
* **Formalization**, aimed at supporting the GOC to formalize rural property rights and allocate baldios to those who need land
* **Rural development**, aimed at supporting the GOC to mobilize and execue resources for rural public goods and productive initiatives
* **Information management**, aimed at supporting the GOC to improve information sharing in land right and rural development services

**NOTE: Key Informants will only be asked questions about the program activities/components they have had exposure to. They will start with the component they have had the most exposure to and then be asked “priority questions” across the other components as time allows. Priority questions are marked with \*\* below.**

### RESTITUTION

*Next I’d like to ask you about restitution and relevant initiatives in your region or institution/agency.*

1. Since 2013, what has been the role of your institution/agency in land restitution?
2. What were the initial start-up challenges of LRDP programming in regards to land restitution?
3. \*\*What specific constraints has your region or institution/agency face in regards to land restitution? Has LRDP helped you solve or alleviate any of these constraints? Please explain and provide examples.
4. \*\*What has been the most important institutional change due to LRDP support in regards to land restitution? How have land restitution outcomes changed because of these institutional changes?
5. \*\*Have there been any unintended positive (easier) /negative (more difficult) aspects of LRDP programming on your institution’s restitution activities or the land restitution process itself? How has LRDP responded to the negative aspects? What course corrections were made and what were the best practices/lessons learned?
6. Has your agency/institution seen any change in the extent that certain groups of rural citizens have been engaged in the land restitution process because of LRDP, for instance women, afro-colombians, indigenous peoples? If yes, can you describe this engagement? If no, what do you think is impeding this engagement?
7. \*\*In the future, how would you like your institution/agency to benefit from LRDP’s support in regards to land restitution? What changes could LRDP make to help your institution/agency receive these benefits?
8. In your opinion, has LRDP supported your institution/agency to:

* Increase the rates of resolved land restitution cases?
* Reduce processing time or costs or number of steps for processing restitution claims?
* Support LRU and judges to work together to reduce processing time, costs or number of steps for restitution ruling?
* Improve the quality of restitution cases presented to judges?
* Increase the number of land restitution cases involving women and ethnic minorities?
* Support the Defensoria so secondary occupants get a better chance of being represented [Def: families occupying land being claimed by others in restitution process]
* ***If YES, please provide examples. If NO, can you share how you think LRDP could support your institution/agency to achieve these?***

1. Restitution micro-focalization happens in some parts of Colombia but not others. In the places that are micro-focalized, what do you see as the primary reason for micro-focalization?
2. Besides the severity of the dispossession or of the security conditions, which other criteria may be used when selecting the areas to be micro-focalized?
3. In your opinion, how feasible will it be for the government of Colombia to fulfill its restitution goals in 2021? Please explain.

### FORMALIZATION

*Next I’d like to ask you about formalization and relevant initiatives in your region or institution /agency.*

1. Since 2013, what has been the role of your institution/agency in formalization activities, land management, land administration, adjudication, and planning?
2. What were the initial start-up challenges of LRDP programming in regards to formalization?
3. \*\*What specific challenges or constraints has your region or institution/agency faced in regards to formalization? Has LRDP helped you solve or alleviate any of these challenges? Please explain and provide examples.
4. \*\*In what ways has your institution/agency’s formalization activities changed because of LRDP? Please provide examples.
5. Have LRDP activities contributed to your knowledge of formalization? If so, how?
6. \*\*What has been the most important institutional change due to LRDP support in regards to formalization? How have formalization outcomes changed because of these institutional changes?
7. \*\*Has any LRDP programming been too difficult to implement in your institution/agency in regards to formalization? Similarly, what issues have been the easiest for LRDP programming to address?
8. \*\*Have there been any unintended negative results of LRDP programming on your institution’s formalization activities or the formalization process itself? How has LRDP responded to these challenges? What course corrections were made and what were the lessons learned?
9. Has your agency/institution seen any change in the extent that local governments have been engaged in the formalization process because of LRDP? If yes, can you describe this engagement? If no, what do you think is impeding this process?
10. \*\*What would you ideally like your institution/agency to gain from LRDP’s support in regards to formalization? What changes could LRDP make to help your institution/agency achieve this?
11. In your opinion, has LRDP supported your institution/agency to:

* Reduce processing time or costs or number of steps for processing formalization cases?
* Reduce processing time or costs or number of steps for ANT (the ANT or with its predecessor INCODER’ since before INCODER was liquidated, we directed a lot of support to them.) to adjudicate land to beneficiaries?
* Reduce insecurity of rural families about the possibility of losing all or part of their land to another person?
* Increase the number of public lands identified and recovered by ANT and adjudicated to beneficiaries?
* Increase the number of titles registered in the name of women and ethnic minorities?
* Facilitate the registration of public lands (*baldios*) in the name of the state?
* Facilitate recovery of public lands that were irregularly acquired?
* ***If YES, please provide examples. If NO, can you share how you think LRDP could support your institution/agency to achieve these?***

1. What are your impressions of the government’s multipurpose cadaster initiative?
2. Have you seen any change in the extent that local governments have been engaged in the formalization process because of LRDP? If yes, can you describe this engagement? If no, what do you think is impeding this process?
3. In your opinion, has LRDP support to the GOC in formalization efforts helped citizens feel more secure in their land tenure? Please explain.

### RURAL DEVELOPMENT

*Next I’d like to ask you about rural development and relevant initiatives in your region or institution/agency.*

1. Since 2013, what has been the role of your institution/agency in rural development? Specifically, which rural development activities does your institution/agency carry out?
2. What were the initial start-up challenges of LRDP programming in regards to rural development?
3. When/where did your institution/agency start engaging in these rural development activities? What is the geographic focus of your efforts?
4. \*\*What specific challenges or constraints does your region or institution/agency face in regards to rural development? Has LRDP helped you solve or alleviate any of these challenges? Please explain and provide examples.
5. \*\*In what ways has your institution/agency’s rural development activities changed because of LRDP? Please provide examples.
6. Have LRDP activities contributed to your knowledge of rural development? If so, how?
7. \*\*What has been the most important institutional change due to LRDP support in regards to rural development? How have rural development outcomes changed because of these institutional changes?
8. \*\*Has any LRDP programming been too difficult to implement in your institution/agency in regards to rural development? Similarly, what issues have been the easiest for LRDP programming to address?
9. \*\*Have there been any unintended negative results of LRDP programming on your institution’s rural development activities or the rural development process itself? How has LRDP responded to these challenges? What course corrections were made and what were the lessons learned?
10. From your perspective, has LRDP encouraged your institution/agency to engage more Afro Colombian, indigenous populations and women in the rural development process? If yes, can you describe this engagement? If no, what do you think is impeding this process?
11. \*\*What would you ideally like your institution/agency to gain from LRDP’s support in regards to rural development? What changes could LRDP make to help your institution/agency achieve this?
12. In your opinion, has LRDP supported your institution/agency to:

* Increased number of Departmental/Municipal Rural Development Plans that include reference to rural development?
* Increase number of submissions of rural projects to be funded by Municipal governments?
* Increase number of new LRDP-supported public-private partnerships (PPPs)?
* Increase the number of infrastructure projects?.
* Increase funds mobilized for rural development?
* ***If YES, please provide examples. If NO, can you share how you think LRDP could support your institution/agency to achieve these?***

1. How will the various productive sectors in your region benefit from LRDP rural development support?
2. \*\*How familiar are you with Public-Private Partnerships (PPPs)? Has the LRDP initiated PPP’s in the region you oversee? What crops are the PPPs associated with? What is your opinion of PPPs overall in improving rural livelihoods?
3. \*\*How has LRDP support for your institution’s rural development activities impacted the livelihoods of people in your region (or just broadly if Bogota based agency)? Please explain.

#### ***information sharing and management***

*Next I’d like to ask you about information sharing or management relevant initiatives in your area.*

1. Since 2013, what has been the role of your institution/agency in information sharing or management?
2. When/where did your institution/agency start engaging in these information sharing or management activities?
3. \*\*What specific challenges or constraints has your region or institution/agency face in regards to information sharing or management? Has LRDP helped solve or alleviate any of these challenges? Please explain and provide examples.
4. \*\*In what ways has your institution/agency’s information sharing or management activities changed because of LRDP? Please provide examples.
5. What were the initial start-up challenges of LRDP programming in regards to information sharing or management?
6. Have LRDP activities contributed to your knowledge of information sharing or management? If so, how?
7. \*\*What has been the most important institutional change due to LRDP support in regards to information sharing and management? How have information sharing or management outcomes changed because of these institutional changes?
8. \*\*Has any LRDP programming been too difficult to implement in your institution/agency in regards to information sharing or management? Similarly, what issues have been the easiest for LRDP programming to address?
9. \*\*Have there been any unintended negative results of LRDP programming on your institution’s information sharing and management activities or the information sharing or management process itself? How has LRDP responded to these challenges? What course corrections were made and what were the lessons learned?
10. \*\*What would you ideally like your institution/agency to gain from LRDP’s support in regards to information sharing or management? What changes could LRDP make to help your institution/agency achieve this?
11. In your opinion, has LRDP supported your institution/agency to:

* Improve administrators’ information-sharing capacity and efficacy (inter or intra-institutional)
* Improve institutional access to information needed to make decisions?
* Create project banks to better track and obtain funding.
* ***If YES, please provide examples. If NO, can you share how you think LRDP could support your institution/agency to achieve these?***

1. Are you familiar with the Land Node that the LRDP is helping to create? If so, how do you think the Land Node will impact your be able to help institutions fulfill their individual mandates, such as restitution and formalization.
2. Are you familiar with the LRDPs efforts to digitalize land files and records? If so, how do you think this effort with impact your ability to fulfill your institutional mandate?

## SECTION 5: INSTITUTIONAL COORDINATION AND STRENGTHENING (FOR ALL INFORMANTS)

*Next I’d like to ask you about institutional coordination in your area.*

1. How and to what extent does LRDP support your institution/agencies’ coordination or integration with other agencies? Which agencies? Please provide examples on how this has improved or deteriorated.
2. How and to what extent does LRDP support capacity building at your institution/agency? Has LRDP’s support helped you achieve your institutional mandate? Please provide examples.
3. How and to what extent does LRDP programming support the creation and implementation of land and rural development policies?
4. Thinking about the sustainability of your institution/agency’s activities, do you think the benefits and outcomes of LRDP will still be useful in 5 years? Please explain your reasoning in regards to each program component (restitution, formalization, rural development, information sharing and management)

## SECTION 6: PRIVATE SECTOR IN PPPS (PRIVATE SECTOR PPP ONLY)

*Next I’d like to ask you about your work from the perspective of the private sector in Private-Public Partnerships.*

1. Since 2013, what has been the role of your company in PPPs? What is the geographic focus of these PPPs? What crops are the PPPs associated with? What type of support has LRDP provided to forming and facilitating these PPPs?
2. What were the initial start-up challenges to forming these PPPs? What has been LRDP’s role in forming these PPPs?
3. Based on your experience working with producer associations prior to 2013 (if applicable), how has LRDP changed your role, coordination or capacity to work with producer associations?
4. What specific challenges or constraints does your company face in regards to ongoing coordination of these PPPs? Has LRDP helped you solve or alleviate any of these challenges? Please explain and provide examples.
5. Have there been any unintended negative results of LRDP programming on your company in regards to forming and maintaining these PPP partnerships or on rural development more broadly? If so, how has LRDP responded to these challenges? What course corrections were made and what were the lessons learned?
6. From your perspective, has LRDP encouraged your company to engage more Afro Colombian, indigenous populations and women in these PPPs? If yes, can you describe this engagement? If no, what do you think is impeding this process? Please provide examples.
7. What would you ideally like your company to gain from LRDP’s support in regards to PPPs? What changes could LRDP make to help your company achieve this?
8. How will the various productive sectors in the region you work in benefit from LRDP’s support in regards to PPPs?
9. Have you seen any change in the extent that rural citizens’ livelihoods have been improved from these PPPs since 2013? If yes, please provide examples. If no, what do you think LRDP could do to support these PPPs to achieve this?
10. One of LRDP’s goals is to use PPPs as a cross-cutting activity to support restitution beneficiaries, help rural families on the land titling process, and increase rural development in their respective regions. To what extent have you seen or been exposed to this cross-cutting approach? How would you recommend that LRDP try to target these specific households (restitution, those with informal tenure security, etc.)? Please provide examples.
11. Do you feel that the partnership is likely to continue once the LRDP ends? If yes, why? And if no, why not?

## SECTION 7: LRDP INTERNAL EVALUATION (FOR LRDP STAFF ONLY)

*Next I’d like to ask questions about LRDP challenges and outcomes.*

1. In your region, which institutions/agencies are you directly involved with?
2. Please explain the impact that the activities you are involved at are having in said regions or institutions/agencies. How has your involvement overtime with these institutions changed? INCODER for example?
3. What were the initial start-up challenges of LRDP activities you encountered?
4. What would you ideally like the institutions/agencies you deal to gain from LRDP’s support?
5. From your perspective, what has been the most important outcome of LRDP programming?
6. From your perspective, what has been the most challenging in regards to LRDP programming?
7. Have there been any unintended negative results of LRDP programming? How has LRDP responded to these challenges? What course corrections were made and what were the lessons learned? From what you have observed, what changes could be made to improve LRDP activities across the various regions and/or institutions/agencies?
8. From your perspective, has LRDP encouraged said institutions/agencies to engage more Afro Colombian and/or indigenous populations and/or youth in their work? If yes, can you describe this engagement? If no, what do you think is impeding this process?
9. From your perspective, has LRDP encouraged said institutions/agencies to engage more women in their work? If yes, can you describe this engagement? If no, what do you think is impeding this process?
10. What have been some of the challenges in implementing LRDP activities in your particular region?
11. In your opinion, what have been some of the most important outcomes of LRDP activities?
12. Thinking more generally, do you think LRDP is using an integrated approach among all of its program components? If yes, how so?
13. What impact has LRDP had on coordination across all the various regional and national institutions in Colombia? Please explain and provide examples.
14. What impact has LRDP had on the creation and implementation of land and rural development policies? Please explain and provide examples.
15. Do you think the benefits and outcomes of LRDP will still exist in 10 years? Please explain your reasoning in regards to each program component (restitution, formalization, rural development etc)? What are the main improvements you would make to LRDP programming across the various components?

## SECTION 8: INTERVIEW WRAP-UP/CONCLUSION (FOR ALL INFORMANTS)

1. Do you have any final comments on LRDP that you wish to share at this time?
2. Are there any questions that you would like to ask me?

**Anonymity preference – the respondent consents to:**

[ ] Direct quote of comments

[ ] Include name in list of interviewees, but not direct quote of comments

[ ] Responses remain anonymous